

# Symetra Contact Information for Life Insurance

## ALL APPLICATIONS

---

### Online Services

Access valuable information about product, commissions, pending applications and customer service on your web page.

### Sales Support

The Symetra Sales Center at 1-800-706-0700 is your one-stop shop for product information including sales, availability, software support and business and marketing forms. The Sales Center is available from 6 am to 5 pm Pacific Standard Time. Or, you may e-mail questions to [invest@symetra.com](mailto:invest@symetra.com).

### Supply Orders

Call the Sales Center to order supplies of forms, marketing materials and envelopes.

### Agency Services

For licensing, appointment and commission questions call 1-800-210-1106.

### Underwriting

To discuss your questions and unusual cases with an underwriter call the underwriting team at 1-800-SYMETRA, ext. 24001 (1-800-796-3872 ext. 24001).

### Customer Service

For customer service on existing policies call 1-800-SYMETRA, ext. 21011 (1-800-796-3872 ext. 21011) or e-mail [csmail@symetra.com](mailto:csmail@symetra.com).

- Standard mail:  
P.O. Box 7902  
London, KY 40742-7902
- Overnight mail:  
Attn: Individual Client Services  
777 108th Avenue NE, Suite 1200  
Bellevue, WA 98004

**SYMETRA**<sup>®</sup>  
FINANCIAL

Symetra Life Insurance Company  
777 108th Avenue NE, Suite 1200  
Bellevue, WA 98004  
[www.symetra.com](http://www.symetra.com)

Symetra<sup>®</sup> and the Symetra Financial logo are registered service marks of Symetra Life Insurance Company.

### New Business

For questions on a pending application contact the New Business team at 1-800-SYMETRA, ext. 68286 (1-800-796-3872 ext. 68286).

Or access information about pending applications on your web page.

To submit an application or underwriting and delivery requirements:

- Fax to 1-877-435-5500
- Standard mail:  
Symetra Life Insurance Company  
P.O. Box 7901  
London, KY 40742-7901
- Overnight mail:  
Symetra Life Insurance Company  
Attn: Individual New Business  
777 108th Avenue NE, Suite 1200  
Bellevue, WA 98004

## FULLY UNDERWRITTEN APPLICATIONS

---

### Paramed Companies

Agents are responsible for ordering the exam and other underwriting requirements. The following companies have been approved for examinations. You may call their toll free number or use the internet to access their local or national directories. Please note on the application cover sheet the exam company used.

### Preferred paramed companies:

ExamOne 1-800-768-2058 [www.examone.com](http://www.examone.com)

### Additional approved paramed companies:

APPS

1-800-635-1677 [www.appslive.com](http://www.appslive.com)

EMSI

1-800-821-3879 [www.emsinet.com](http://www.emsinet.com)

Portamedic

1-800-765-1010 [www.hooperholmes.com](http://www.hooperholmes.com)

Superior Mobile Medics

1-800-898-3926 [www.superiormobilemedics.com](http://www.superiormobilemedics.com)

Life Insurance is issued by Symetra Life Insurance Company, 777 108th Avenue NE, Suite 1200, Bellevue, WA 98004, and it is not available in all U.S. states or any U.S. territory.

**AGENT AND ADVISOR USE ONLY**