

## SYMETRA FINANCIAL

### Managing Kidney Disease Costs: Roles and Responsibilities by Stage

Stage	CODE	TPA Action	Symetra MRC Action
1	<b>585.1</b> Slight damage	<ul style="list-style-type: none"> <li>• Patient identification</li> <li>• Patient Education</li> <li>• Disease Management</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor notice</li> <li>• Vendor/provider resource</li> </ul>
2	<b>585.2</b> Mild decrease in function	<ul style="list-style-type: none"> <li>• Disease Management</li> <li>• Patient Education</li> <li>• Physician Management</li> </ul>	<ul style="list-style-type: none"> <li>• Disease Management referral source</li> <li>• Monitor notices</li> <li>• Monitor claims information</li> </ul>
3	<b>585.3</b> Moderate decrease in function	<ul style="list-style-type: none"> <li>• Disease Management</li> <li>• Medicare Education - ESRD</li> <li>• Case Management</li> <li>• Pre-treatment dialysis management options</li> </ul>	<ul style="list-style-type: none"> <li>• Coordinate access to specialty pharmacy vendors</li> <li>• Provide access to CKD providers</li> <li>• Discuss ESRD claims management options</li> <li>• Offer resource for ESRD plan language</li> </ul>
4	<b>585.4</b> Severe decrease in function	<ul style="list-style-type: none"> <li>• Send itemized bill to Symetra for claim review</li> </ul> <p><b>Case Management</b></p> <ul style="list-style-type: none"> <li>• Case Management reports to Symetra</li> </ul> <p><b>Medicare Education</b></p> <ul style="list-style-type: none"> <li>• Educate &amp; encourage participant enrollment in Medicare's ESRD Benefits</li> </ul> <p><b>Patient education</b></p> <ul style="list-style-type: none"> <li>• Types of dialysis</li> <li>• Treatment options</li> </ul>	<ul style="list-style-type: none"> <li>• Screen itemized claims for re-pricing/negotiation.</li> <li>• Provide access to Transplant Networks</li> <li>• Discuss ESRD claims management options</li> <li>• Review clinical resources and treatment options</li> <li>• Determine Medicare B for ESRD effective date for secondary and primary coverage</li> </ul>
5	<b>585.5</b> Severe  <b>585.6</b> End Stage requires dialysis or transplant	<ul style="list-style-type: none"> <li>• Same as Stage 4</li> <li>• Submission of ongoing large claims for re-pricing/negotiation.</li> </ul>	<ul style="list-style-type: none"> <li>• Same as Stage 4</li> <li>• Provide Management and savings reporting of high dollar ESRD claims.</li> <li>• Provide access to Transplant Networks and monitor outcomes</li> </ul>

For more information, contact your [Regional Medical Risk Consultant](#).