

Symetra Contact Information

PROTECTOR TERM LIFE INSURANCE

Online Services

Access valuable information about product, commissions, pending applications and customer service at www.symetra.com/epic.

Sales Support

The Symetra Sales Center at 1-800-706-0700 is your one-stop shop for product information including sales, availability, software support and business and marketing forms. The Sales Center is available from 6 am to 5 pm Pacific Standard Time. Or, you may e-mail questions to invest@symetra.com.

Supply Orders

Call the Sales Center to order supplies of forms, marketing materials and envelopes.

Agency Services

For licensing, appointment and commission questions call 1-800-210-1106. Be sure to let them know you are an epic partner.

Underwriting

To discuss your questions and unusual cases with an underwriter call the underwriting team at 1-800-SYMETRA, ext. 24001 (1-800-796-3872 ext. 24001).

Customer Service

For customer service on existing policies call 1-800-SYMETRA, ext. 21011 (1-800-796-3872 ext. 21011) or e-mail csmail@symetra.com.

- Standard mail:
P.O. Box 7902
London, KY 40742-7902
- Overnight mail:
Attn: Individual Client Services
777 108th Avenue NE, Suite 1200
Bellevue, WA 98004

New Business

For questions on a pending application contact the New Business team at 1-800-SYMETRA, ext. 68286 (1-800-796-3872 ext. 68286).

Or access information about pending applications online at www.symetra.com/epic.

To submit an application or underwriting and delivery requirements:

- Fax to 1-877-435-5500
- Standard mail:
Symetra Life Insurance Company
P.O. Box 7901
London, KY 40742-7901
- Overnight mail:
Symetra Life Insurance Company
Attn: Individual New Business
777 108th Avenue NE, Suite 1200
Bellevue, WA 98004

Paramed Companies

Agents are responsible for ordering the exam and other underwriting requirements. The following companies have been approved for examinations. You may call their toll free number or use the internet to access their local or national directories. Please note on the application cover sheet the exam company used.

Preferred paramed companies:

ExamOne 1-800-768-2058 www.examone.com
Portamedic 1-800-765-1010 www.hooperholmes.com

Additional approved paramed companies:

APPS 1-800-635-1677 www.apps.com
EMSI 1-800-821-3879 www.emsinet.com

SYMETRA
FINANCIAL

Symetra Life Insurance Company
777 108th Avenue NE, Suite 1200
Bellevue, WA 98004
www.symetra.com

Symetra® and the Symetra Financial logo are registered service marks of Symetra Life Insurance Company.

AGENT AND ADVISOR USE ONLY

Life Insurance is issued by Symetra Life Insurance Company, 777 108th Avenue NE, Bellevue, WA 98004. The policy form number for Protector Term Life is L-10000 4/08 and it is not available in all U.S. states or any U.S. territory.