

## AGENT ADVISORY

**Advisory #:** 2009-108  
**Publication Date:** Aug 31, 2009  
**Effective Date:** Immediately

**TO: All Symetra Appointed Agencies in Arkansas**

**RE: Arkansas Rule 82 Agent Training – Bulletin 11-2009**

The Arkansas Insurance Department has directed insurers to furnish appointed producers in Arkansas with the attached bulletin regarding required training of suitability and mechanics for annuity products. A copy of Rule 82 and additional information on this subject are in our advisory dated July 10, 2009.

Please read this bulletin carefully. Questions concerning the bulletin should be directed to the Arkansas Insurance Department Legal Division at 501-371-2820 or by e-mail to [insurance.legal@arkansas.gov](mailto:insurance.legal@arkansas.gov).

Sincerely,

Michael Murphy, AVP  
Compliance Dept.  
Symetra Life Insurance Company